

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

COMPLAINT REGARDING POSTAL SERVICE OFFERING  
ENHANCED SERVICES PRODUCT FOR COMPETITIVE PO BOXES

Docket No. C2012-1

Comments Of The Parcel Centre LLC  
July 2, 2012

I support the above complaint and the resolutions proposed within the complaint. The enhanced PO Box services currently being offered by the Post Office create a competitive product with an unfair competitive advantage.

The enhanced PO Box services currently being offered that I oppose include:

- Offering Post Office Box renters the use of the Post Office street address for Post Office Box addressing.
- Removing the PO Box designation when using a street address.
- Offering Post Office Box renters email notification of mail delivery.
- Offering Post Office Box renters the use of the “#” designation in lieu of a “P.O. Box” designation.
- Offering Post Office Box renters the ability to receive packages from private carriers.

In reality, these enhancements allow the USPS to offer an identical service to Private Mail Box (PMB) Service. The CMRA regulations established by the USPS create an unfair advantage for the USPS in offering those services. Those unfair regulatory advantages include, but are not limited to:

- The requirement to handle mail for 6 months for departed or cancelled customers.
- The inability for PMB customers to file a change of address form once their contract has ended with the CMRA.
- The inability for PMB customers to get the same free forwarding service offered to PO Box customers.
- The forced use of a “PMB” or a “#” designator for CMRA customers.

It is unreasonable to ask small family businesses like ours to compete with the Post Office when that entity gives itself regulatory advantages on like services and products. When the Post Office first sought to move the PO Box service from the Market Dominant to Competitive category, no mention was made of adding any enhancements. These enhancements change the basic product, add services, and when combined with the CMRA regulations, create a distinct and unfair competitive advantage for the USPS.

I respectfully request that the Commission force the Post Office to cease offering these PO Box enhancements as soon as possible.

Respectfully Submitted  
Gary Burchsted  
Member/Owner  
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July 2, 2012